Cantrai
TECHNOLOGY

Corporate Overview:
Proactive Technology Management

WHAT IS MANAGED IT?

Cantrai's Managed IT Services provide comprehensive, proactive management of your entire technology infrastructure. We monitor, maintain, and optimize your systems 24/7 so you can focus on your business, not your technology problems.

Our Methodology

Unlike traditional break-fix IT support that waits for problems to occur, our MSP services prevent issues before they impact your operations—reducing downtime, improving productivity, and delivering predictable monthly costs.

Core Services

➔ Managed Desktop services
➔ Managed CyberSecurity Services
➔ vCIO & vCISO Services
➔ Google Workspace & MS Office 365 Support

24/7 Protection Against Today's Cyber Threats

Cantrai's Managed Security Services (MSSP) provide enterprise-grade cybersecurity protection for organizations that can't afford a full security operations center (SOC) but face the same threats as large enterprises.

We combine advanced security technology, 24/7 monitoring, threat intelligence, and expert incident response to detect, prevent, and respond to cyber threats before they impact your business.

Lower technology costs	Effective Security	Experienced IT Talent	Ability To rapidly scale up and down	Future Proofing

Cantrai Quick Facts

- Year Founded: **2018**
- Location: **Mississauga, ON**
- Years of Experience: **30**
- Ownership: **Canadian**
- Employees**: 15**

"Cantrai has been and excellent technology partner for us. **They have enabled me to focus on our core business."**

Jay Russel - Owner
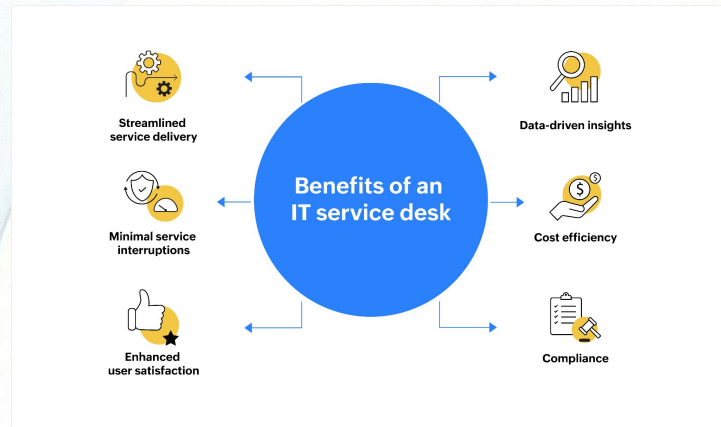Fabrice Distribution

PROUD MEMBER COMPANY
MSPAlliance® Est. 2000
International Association of
Cloud and Managed Service Providers

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MANAGED IT SERVICES

IDEAL FOR:

- Organizations with 20–200+ employees
- Businesses lacking dedicated IT staff
- Companies with aging IT infrastructure
- Organizations experiencing frequent IT issues
- Businesses planning for growth
- Companies seeking to reduce IT overhead

Benefits of an IT service desk

- Streamlined service delivery
- Data-driven insights
- Minimal service interruptions
- Cost efficiency
- Enhanced user satisfaction
- Compliance

Cantrai Core Services

24/7 Proactive Monitoring

- Real-time monitoring of servers, workstations, and network devices
- Automated alerts for performance issues, failures, and anomalies
- Predictive failure detection and prevention
- Network performance and bandwidth monitoring

Help Desk & Technical Support

- Multi-channel support (phone, email, portal)
- Guaranteed response times based on priority
- Remote and onsite technical assistance
- End-user support for software and hardware issues
- Service request tracking and documentation

Patch & Update Management

- Automated Windows and software updates
- Security patch deployment and testing
- Firmware updates for network equipment
- Application compatibility testing
- Scheduled maintenance windows

Endpoint Management

- Centralized management of all workstations and laptops
- Antivirus and anti-malware protection
- Software deployment and license management
- Hardware inventory and asset tracking
- Mobile device management (MDM)

Network Management

- Router, switch, and firewall management
- WiFi design, deployment, and optimization
- VPN configuration and management
- Network segmentation and VLAN design
- Bandwidth optimization

Cloud Services Management

- Microsoft 365 & Google Apps administration and optimization
- Azure/AWS infrastructure management
- Email hosting and migration
- Cloud backup and storage solutions
- Hybrid cloud architecture

Cantrai TECHNOLOGY

WHY CHOOSE CANTRAI MSP?

✓ **Predictable Costs** – All-inclusive per-user pricing eliminates surprise IT expenses
✓ **Reduced Downtime** – Proactive monitoring prevents 95% of potential issues
✓ **Fast Response** – Average response time under 15 minutes for critical issues
✓ **Scalable** – Easily add users and services as your business grows
✓ **Canadian-Based** – Local expertise with understanding of Canadian regulations

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